



Service Agreements Portal



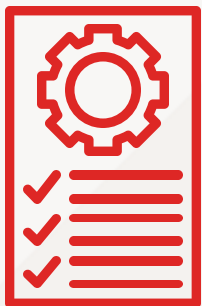
It is a portal to document service agreements **between the registered worker and the service receiver** to preserve the rights of work parties

Tips to Protect your Rights



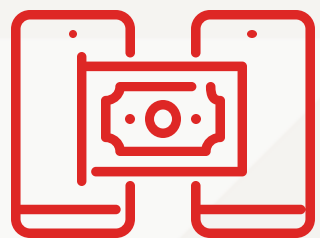
Documentation

Keep a copy of your contract and any related information documents.



Know your Rights and Responsibilities

Make sure your contract clearly states your salary, working hours, leave, and benefits.



Ensure Secure Transactions

Receive your payment through bank transfer or Benefit to safeguard your rights.

Portal Features



Multi-language support



Voice notes recording



Choose single or multiple services



Upload contract documents



Contract cancellation



How to Activate your Account

<https://sa.lmra.gov.bh/>



- 1. Visit the Service Agreements Portal**



How to Activate your Account

KINGDOM OF BAHRAIN
Labour Market
Regulatory Authority

Service Agreements

Mobile no.

Password

[Sign In](#)

[Forgot the password](#)

[Registration](#)

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[English Language](#)

2. On the page, click on
"Registration"



How to Activate your Account

The screenshot shows the 'Service Agreements' section of the LMRA mobile app. It features a 'Registration' form with two input fields for 'CPR no.' and 'Mobile no.', both containing placeholder text 'XXXXXXXX'. Below the fields is a confirmation message: 'You will receive a message on your Mobile no. to complete the registration process'. At the bottom of the form are 'Close' and 'Send' buttons. The app header includes the LMRA logo and name, and the footer shows 'Kingdom of Bahrain' and 'English Language'.

3. Enter the worker's personal number (CPR) and mobile number. (They must match the details already registered in the LMRA system)

For assistance, refer to the centre



How to Activate your Account

LMRA

Dear Registered Worker,
activate your LMRA Service
Agreements portal account
here: [\[LINK\]](#).

4. Upon successful submission, an **SMS will be sent to the worker's mobile number.** (The message will contain the link needed to complete the registration process)



How to Create a New Agreement



How to Create a New Agreement


<https://sa.lmra.gov.bh/>



1. Visit
<https://sa.lmra.gov.bh/>




How to Create a New Agreement

 KINGDOM OF BAHRAIN
Labour Market
Regulatory Authority

Service Agreements

Mobile no.

Password


 

[Sign In](#)

[Forgot the password](#)

[Registration](#)

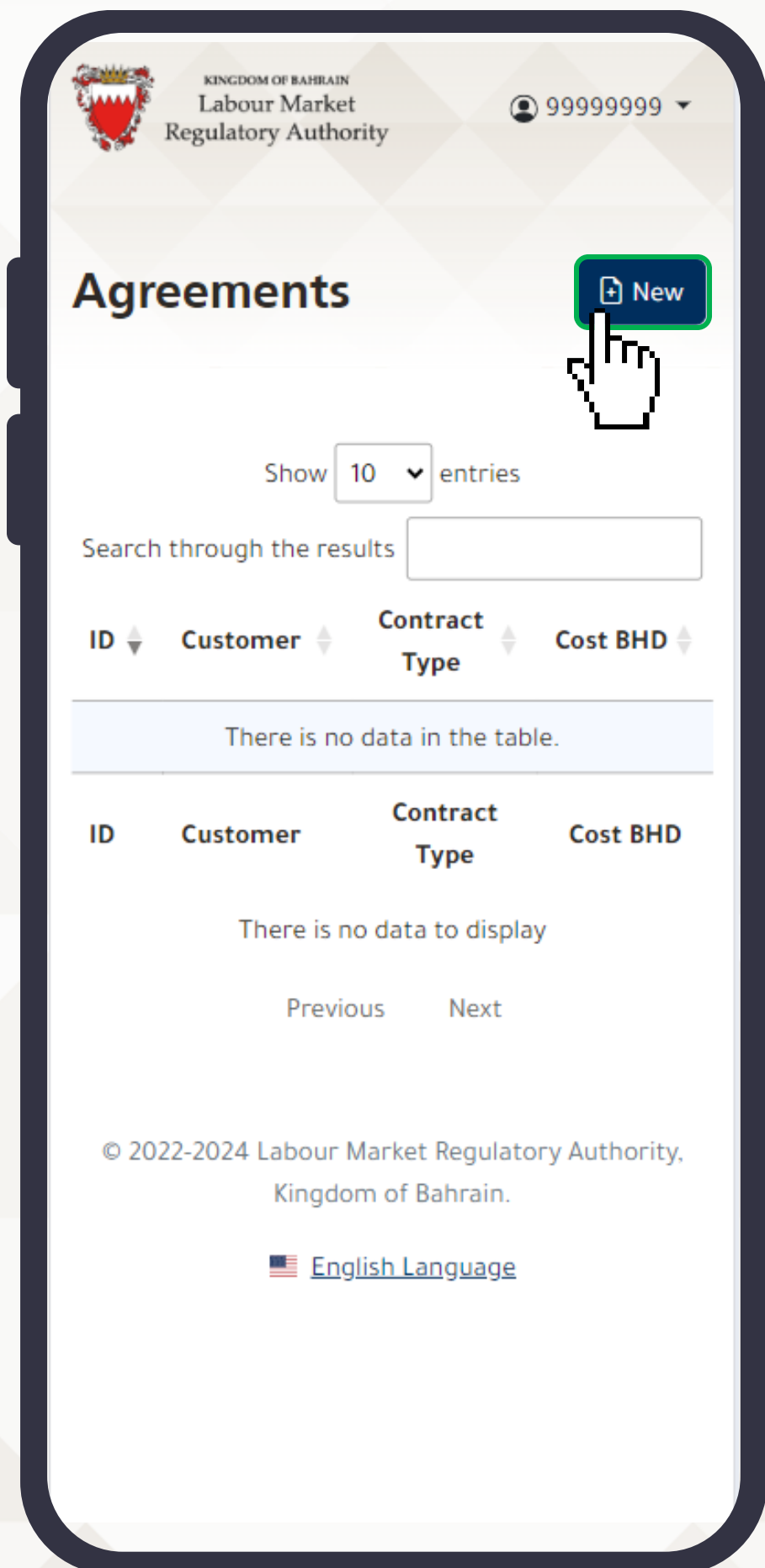
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 [English Language](#)

2. Sign in



How to Create a New Agreement



3. Create a new agreement



How to Create a New Agreement

New Agreement

Service
Car Cleaning

Contract Type
 One Time Contract
 Repeated Contract

Cost
BD10

Date
07/10/2024

Customer Type
 Individual
 Company

Customer Mobile no.
XXXXXXXX

Details (Optional)
Enter any additional details here. You can write them in your language.

Record Details

Upload Contract Copy (Optional)
Choose File No file chosen

Close Save

4. Fill in the agreement details

Record Details

30

Recorded Voice Languages
English

Close Save



Service Receiver Approval



Service Receiver Approval

1. Service receiver will receive an SMS to review the new agreement

LMRA

Dear Service Receiver, you received from [Worker Full Name] a Service Agreement of [service] for the period from [from_date] to [to_date], please approve or reject through [https://sa.lmra.gov.bh/agreement/details?v=\[CODE\]](https://sa.lmra.gov.bh/agreement/details?v=[CODE])





Service Receiver Approval

2. Review and approve the agreement details

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Labour Market
Regulatory Authority

Service Agreement Details

تفاصيل الاتفاقية

NO - رقم الاتفاقية -
4535

Name - اسم العامل -
Mohammed

Mobile - رقم الهاتف -
XXXXXXXX

Contract Type - نوع الإتفاقية -
One Time - مرة واحدة

Service - الخدمة -
Car Cleaning

Total Amount - المبلغ الكلي -
10.000 BHD

Details - تفاصيل إضافية - ⓘ

Date - التاريخ -
2024-09-17

Status - حالة الإتفاقية - جديدة

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Service Receiver Approval

3. Verify the Service receiver CPR number

تفاصيل الاتفاقية

رقم الاتفاقية - NO
4538

اسم العامل - Name
Mohammed

رقم الهاتف - Mobile
XXXXXXXX

Approving Agreements

الرجاء إدخال الرقم - Please enter your CPR no. -
الشخصي

XXXXXXXXXX

One time you will need to Enter it.

إغلاق - Close

الموافقة - Approving

حالة الإتفاقية - Status
جديدة

الموافقة - Approved


الرفض - Reject

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Service Receiver Approval

4. View service agreement details

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Regulatory Authority

Service Agreement Details

تفاصيل الاتفاقية

رقم الاتفاقية - NO
4535

اسم العامل - Name
Mohammed

رقم الهاتف - Mobile
XXXXXXXX

نوع الإتفاقية - Contract Type
مرة واحدة - One Time

الخدمة - Service
Car Cleaning

المبلغ الكلي - Total Amount
10.000 BHD

تفاصيل إضافية - Details ⓘ

التاريخ - Date
2024-09-17

حالة الإتفاقية - Status
مقبولة

تاريخ الإجراء - Procedure date
2024-09-24 01:00 PM

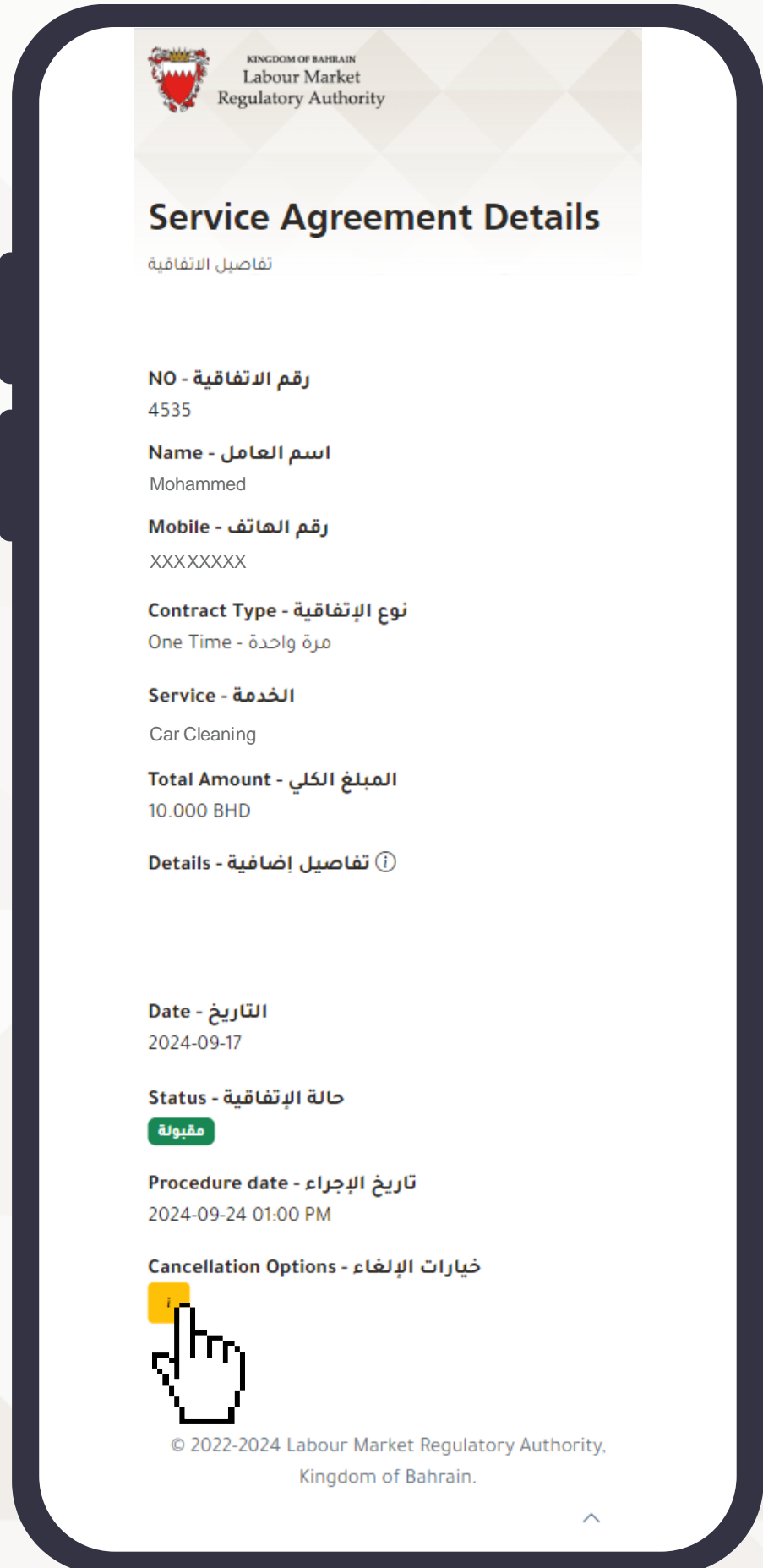
خيارات الإلغاء - Cancellation Options
1

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Service Agreement Cancellation



Service Agreement Cancellation



**1. Click on
cancellation options**



Service Agreement Cancellation

Agreement Cancellation Details

تفاصيل إلغاء الاتفاقية

Approved By - تمت الموافقة من قبل -
CUSTOMER

Approved Date - تاريخ الموافقة -
2024-Sep-17 12:49 PM

There are no cancellation requests.

Cancellation Options

[Send Cancellation Request](#)

Close

Status - حالة الاتفاقية -
مقبولة

Procedure date - تاريخ الإجراء -
2024-09-17 12:49 PM

Cancellation Options - خيارات الإلغاء -
i

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2. Submit service agreement cancellation request



Service Agreement Cancellation

3. Service receiver will receive an **SMS** to approve or reject the request

LMRA

Request to cancel Agreement No. [ID] of [service] for the period from [from_date] to [to_date], received. Approve or Reject at:

[\[LINK\]](#)





Service Agreement Cancellation

4. Accept Service agreement cancellation approval

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Labour Market
Regulatory Authority

Cancellation Request: The contract has a pending cancellation request.

Service Agreement Details
تفاصيل الاتفاقية

NO - رقم الاتفاقية -
4535

Name - اسم العامل -
Mohammed

Mobile - رقم الهاتف -
XXXXXXXX

Contract Type - نوع الإئتمانية -
مرة واحدة - One Time

Service - الخدمة -
Car Cleaning

Total Amount - المبلغ الكلي -
10.000 BHD

Details - تفاصيل إضافية - ⓘ

How to Get Paid



Make sure to **receive your payment through bank transfer or Benefit** to guarantee your right

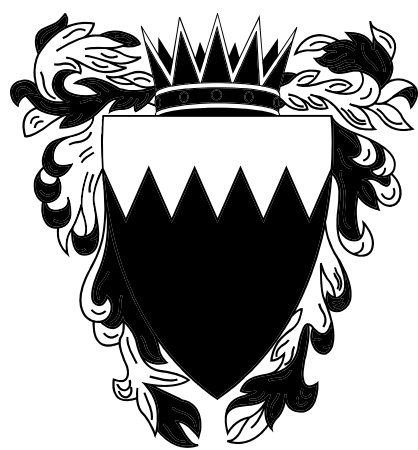
Complaints and Inquiries



Registration Centre
For inquiries and
assistance



Expat Protection Centre
For support and legal
counseling



هَيْئَةُ نِظَامِ سَوْقِ الْعَمَلِ

Labour Market
Regulatory Authority